

**ERPA Systeme GmbH**  
 Willi-Eichler-Str. 24  
 D-37079 Göttingen  
 Deutschland

Fax-Nr.: +49 (0) 551 789 50 77

Date:  
 .....

**Update / License key Request Form**

If you would like to request a new update / license key for **AiVPACK**, please fill out this order form, confirm it with your signature, and return it to ERPA by e-mail, fax or letter.

**AiVPACK**  
 Update / License request

**Customer:** All fields are required

Name: ..... Software-Version: .....

Company: ..... Order: Basic Extended 3D

Address: ..... Is needed:

.....

Phone: ..... Illustrator Version:

Fax: ..... Operating System:

Email: .....

**An update / license key is required for the following reason:**

- New installation
- New operating system
- Workstation change
- Hardware damaged / replaced
- Deletion by mistake
- New Adobe Illustrator Version

ID : .....  
 (as indicated in the license dialog)

PC Name: .....

Will be completed according to your request by ERPA:

**Key for above license:**

Warranty:       yes       no

**For new installations, warranty updates and licenses are free of charge for 12 months. Outside the warranty period, an update or calculated license will be charged as follows:**

AiVPack Basic or Extended without 3D-Module	€ 150,00 / License
AiVPack Basic or Extended incl. 3D-Module	€ 300,00 / License

**With the fee you will receive an additional 12-month warranty. All prices are in Euro plus VAT.**

We confirm that the license is required for the above reason and that it is legally used for an existing ERPA software license. In case of a hardware or work station change, we assure that all software copies on the original hardware have been deleted or made inaccessible. The General Terms and Conditions of ERPA Systeme GmbH apply. In the event of non-compliance, ERPA reserves the right to take legal action.

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**[Date / Signature / Company Stamp]**